

Raising the Bar on Reliability: How Holzer Health System Modernized Temperature Monitoring

AT A GLANCE

After years of hardware failures, inaccurate readings, and high-maintenance systems, Holzer Health System needed a reliable, scalable way to protect patients and inventory. They chose Disruptive Technologies (DT) to modernize monitoring across the network with an automated, always-on solution they can finally depend on.



RAPID, PREDICTABLE DEPLOYMENT

Leveraging DT's simplicity and expert onsite support, Holzer slashed a projected 2-week deployment to just 3 days—going live ahead of schedule with zero clinical disruption.

CHALLENGES

- Manual firmware updates on every device, forced IT staff to touch every sensor instead of managing the network.
- Firmware updates done at each physical device
- Inaccurate transmitters were shipped to the vendor for repairs, creating hassle and monitoring gaps.
- Bulky, wired probes cluttered clinical spaces and interrupted clinical workflows
- Significant travel time for a technician supporting remote sites

These issues created unnecessary cost, operational strain, and risk, prompting the search for a more reliable, low-touch alternative.

WHY HOLZER SELECTED DT

- **Ultra-Compact & Wireless:** Eliminates the bulky probes and cabling that clutter critical workspaces.
- **15-Year Battery Life:** Delivers "set and forget" reliability, cutting TCO by ending battery maintenance visits.
- **5-Year NIST Calibration:** Replaces expensive annual cycles with a 5-year certified lifespan, saving thousands immediately.
- **Fast, Cable-Free Installation:** Allowed Holzer to deploy with zero operational disruption.
- **Proven Accuracy:** Industrial-grade precision stops false alarms and the need for manual verification.



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a meeting.



DISRUPTIVE
TECHNOLOGIES

TRAINING & ONBOARDING

Multiple user training sessions and hands-on time in the DT Studio platform ensured fast adoption. Staff reported no negative feedback and felt confident navigating alerts and dashboards.

ALERTING & REPORTING

While Holzer hasn't needed regulatory reports yet, they noted how simple they are to pull in DT Studio. Alerts have proven particularly valuable during power outages and downtime events.

"Anytime there's a question, I can reach out. They're very timely and extremely knowledgeable."

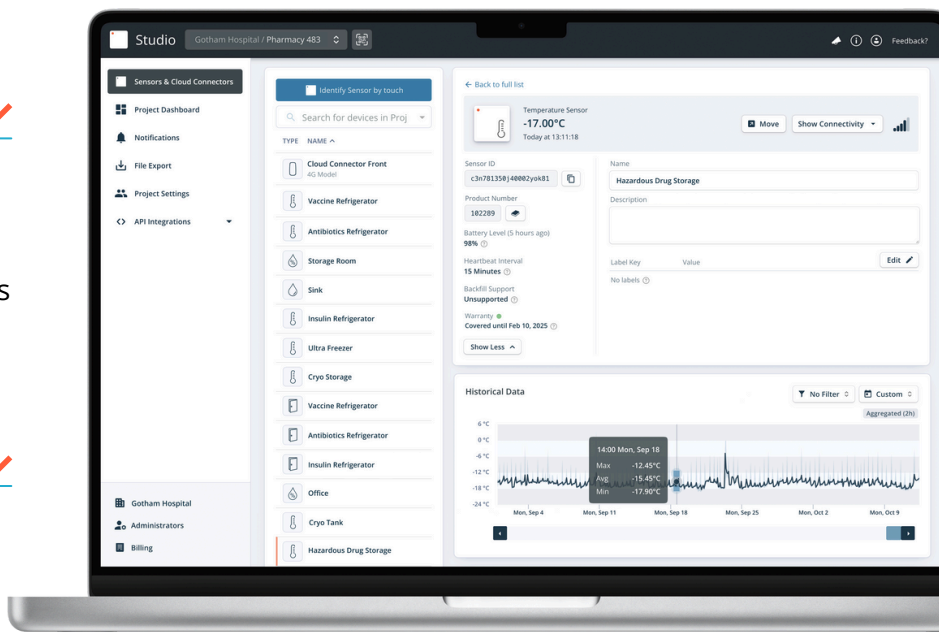
-Terry Spurlin
Clinical Informatics
Pharmacist



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CUSTOMER SUPPORT THAT FEELS LIKE AN EXTENSION OF THE TEAM

Holzer repeatedly highlighted the responsiveness and expertise of DT's support.

A STANDOUT HARDWARE EXPERIENCE

Holzer emphasized two major improvements:

Clean, Wire-Free Design: DT sensors sit discreetly inside refrigeration units—no probes, cables, or wall-mounted boxes.

Exceptional Reliability: DT's hardware has drastically reduced troubleshooting and travel to remote clinics, freeing the technician's time for higher-value work.

OUTCOMES

Since deployment, Holzer has achieved:

- **Lowered total cost of ownership:** Extended calibration cycles, improved sensor uptime and eliminated maintenance visits.
- **Superior reliability:** Achieved significant improvement over legacy vendor with 15-year battery sensors and always on connectivity.
- **Rapid deployment:** Cut installation time by over 75%, minimizing operational disruption.
- **Remote management:** Centralized alerts for multiple clinics, cutting down on troubleshooting travel.